



UCAAS

UNIFIED COMMUNICATIONS AS A SERVICE

CUSTOM INTEGRATED COMMUNICATION SOLUTIONS

With increased amounts of remote employees and multi-location businesses, integrated collaboration and communication tools become imperative to running a successful business. Cloud based communication tools are improving the experience for both customer and employee, making remote work atmospheres more functional and productive.

Unified Communications as a Service (UCaaS) is a cloud based platform that encompasses a variety of phone, messaging and collaboration applications and services, simplifying communication and noticeably improving productivity.

KEY FEATURES OF A UCAAS SYSTEM



HOSTED VoIP

Your phone system only requires an Internet connection, with no need for a phone line. Providers also offer a "soft phone," or an application for both your computer and mobile device. Actual phones are still an option, but they are not required.



COLLABORATION TOOLS

Providers leverage resources such as Microsoft Teams to allow colleagues and committees to collaborate on documents and other tasks.



FAX

Send and receive faxes from any device.



CALL CENTER

Various call center options, ranging from basic to those highly customized, offering Interactive Voice Response (IVR), monitoring, and gamification to show real-time statistical leaderboards.



ANALYTICS

Visibility into all incoming and outgoing calls, including the ability for live call monitoring and call recording.



CHAT SERVICES

Interact with customers, prospects, and coworkers in real time with internal and external business chat services.



VIDEO CONFERENCING SERVICES

Video web conferencing services are available by multiple providers that have their own unique ways of simulating the feeling of an in-person meeting and providing an intuitive virtual meeting experience.



REGULATORY COMPLIANCE

We offer HIPAA, HITRUST, PCI, SOC and other regulatory compliant solutions through providers willing to sign a Business Associate Agreement (BAA), limiting your liability.

KEY BENEFITS OF VASOTECHNOLOGY UCaaS



VENDOR AGNOSTIC, VETTED AND PRECISE SOLUTION

There are dozens of solutions in this space; let us help you find the one that works for you. During our discovery process, we will work with you to build a program that meets your requirements and above all helps you achieve your business's ideal communication environment.



COMPREHENSIVE EXPERTISE

We know UCaaS well, and we also bring decades of experience with all legacy voice systems, network infrastructure, connectivity and especially security.



PROJECT MANAGEMENT SERVICES

Our project management team will help you deploy your custom solution through a seamless migration and integration process.



RELIABILITY THROUGH REDUNDANCY

Cloud based options allow you to create a redundant backup system for your communication needs. VasoTechnology works with you to build reliable, cost-effective failsafe plans for both your communications and network connectivity.



SCALABILITY

Adding users has never been easier. With the help of our sales and project management teams we can assist you in deploying additional users and devices with ease and speed.

A FEW OF OUR UCaaS PARTNERS





CONTACT US

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