

Voice Services



This demanding economy is forcing everyone to find ways to save money, and one easy way to do this is by using NetWolves voice services.

Voice Long Distance The Forgotten One?

With recent industry and customer focus being placed on VOIP and data services, many organizations have overlooked their traditional voice long distance services. We often find “low hanging fruit or savings” by working with our customers to review their current usage, contracts, and traffic profiles. The result is that we often find immediate savings, and in fact one recent new customer was able to save 50% on their switched long distance just like that so stop overlooking this forgotten one and give us a call.

Since NetWolves does not own the network, our approach to providing and managing long distance is anything but forgotten. Our ability to provide our customers with multiple carriers to insure a redundant solution, provide a single agreement, and deliver a single invoice has differentiated us in the marketplace.

Long Distance Services

NetWolves provides virtually all types of long distance services including:

Switched Outbound and Inbound

Experience the freedom of NetWolves switched outbound and inbound toll-free services. Use your existing business lines for outbound and inbound long-distance calling services at incredible savings. Place and receive all intrastate, interstate and international service calls over your existing business lines. NetWolves' use of a totally digital, nationwide fiber-optic network makes every call crystal clear. Call from anyplace and at anytime because there are no restrictions on time-of-day calling patterns. With flat rate pricing, you pay the same low price regardless of the actual call distance.

Dedicated Outbound and Inbound

NetWolves Dedicated (T1 or DS3) outbound and inbound service offers competitive rates, plus the premier quality and technological advantages of all-digital, fiber-optic transmission.

NetWolves offers several cost-effective voice services, including switched and dedicated outbound and inbound long distance, calling and conference calling.

NetWolves is a national FCC-licensed carrier, offering multiple services on a single invoice.

NetWolves has strategic agreements with over a 120 leading telecommunications carriers, including Sprint, Verizon, AT&T, Qwest, Covad, Comcast, Time Warner and Spacenet.

Network management expertise, including a dedicated account and support team.

Deliver redundant carrier solutions so you don't put all your eggs in one basket.

Thorough needs assessment to understand current network infrastructure and future requirements.

Also available is our extensive line of data services using the latest technologies for primary and secondary circuits, including broadband (DSL, Cable, Wireless Mobile Broadband), frame relay, MPLS and dedicated Internet connections.

**Call today to learn more about
NetWolves' A Single Source
Managed Services Provider**

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Your company is charged the lowest rates possible, starting with the very first call. Dedicated outbound service uses six-second domestic billing increments to more accurately reflect real usage. All international calling to more than 180 destinations is billed by the initial 30 seconds and subsequent six-second increments. There are no monthly service charges, order charges, or installation charges (there is an access charge for the T1 service). Our dedicated toll-free inbound service offers call routing enhancements for total flexibility between multiple locations. For many customers, NetWolves establishes connections with two underlying carriers, and have established policies and procedures for being able to reroute critical numbers on a moments notice should there be a carrier issue. A full range of automatic call-routing enhancements gives your company complete control over this service.

Other available dedicated voice services include:

- Automatic Number Identification (ANI)
- Dialed Number Identification Service (DNIS)
- Overflow (route advance), a service that permits an incoming call to automatically use another service line when the primary T1 line is busy or equipment fails, ensuring that the call is completed without a busy signal.

Calling Cards

NetWolves offers a calling card that gives your company instant access to superior quality, service and savings. If you travel domestically or internationally, and need to maintain frequent contact with clients, employees, and suppliers, use the NetWolves calling card to call from any phone, as cell phones don't always work.

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