

Network Management



Effective managed network security is no longer difficult.

As Internet connectivity and its attendant business uses become more critical and complex, the need for expensive, scarce expertise and resources continues to grow. Outsourcing vital IT tasks can greatly relieve the pressure on IT departments, free up staff resources, remove the barriers to growth and allow businesses to focus on their own core competencies.

Monitoring and managing the primary network security systems of a business is an around-the-clock job. Companies that require this level of security are interested in economy, efficiency and reliability. NetWolves' SRM² monitoring and management services answer these requirements by providing high-level services while protecting intellectual property, managing costs, and providing real-time response to network issues.

Monitoring & Notification

SRM² monitoring and notification services protect the security of a business by alerting you to any unauthorized activities that may compromise a network. This service extends the ability to maintain an updated security policy across the entire network, including the remote offices.

- Provides notification of network connectivity outages and any changes in health of WolfPac platforms. Additional security protection is afforded through monitoring of each platform for any changes made to it through its web-based administrative interface. These changes may include unauthorized activities that can disable or weaken the security posture of the network, or inadvertently violate a company's security policies.
- Permits authorized users to observe all areas of the platform and any changes or modifications made to its current configuration. This allows a company to audit services at anytime from any point in the network.

Configuration & Management

WolfPac platforms are configured using a three-tier approach (company, group or individually), including complete operating system upgrades. WolfPac platforms are capable of failing over to an alternate SRM² platform in the event that the primary system is inaccessible. This service also allows user access to specific information about remote WolfPac platforms via the SRM² monitoring console. For example, firewall status, the number of active VPN connections, traffic statistics, intrusion detection data, activity logs, and configuration data.

The SRM² administrative interface permits a user with proper user level access to add, edit or delete administrative, configuration, or contact information for a specified company, group or unit. In addition, upgrades can be obtained and system parameters can be effectively viewed and or managed according to user level access. The configuration area of the SRM² system also allows a user with full operator access privileges to input, edit or delete a specified user or assigned user level access.

The SRM² system is capable of generating reports for each monitored WolfPac platform on a regularly scheduled basis. The frequency in which reports are generated is configured through the SRM² administrative interface, thus allowing an administrator to generate reports for any period of time in which there are logs stored in the SRM² database.

NetWolves provides a secure web-based window to the SRM² system. Authorized users have immediate access to reports, alerts, and configuration data pertaining directly to the security services used to connect and protect your offices.

NetWolves is redefining managed network security with our Secure Remote Monitoring and Management (SRM²) system, providing an affordable solution for network security needs of businesses worldwide. At your disposal is a 24x7 security management center without the cost of staffing or training your own network operations center. NetWolves' SRM² managed network security services are the answer to your requirements.

SRM² provides comprehensive monitoring and management of all WolfPac security platforms.

WolfPac security platforms act as network gatekeepers, effectively controlling access into and out of a company's network.

Scalable security services that include Stateful Inspection firewall, IPSec and SSL VPN, intrusion detection, ASUReroute, congestion management, advanced routing, quality of service, email virus protection, and content filtering. Businesses may choose to monitor their own network. NetWolves can provide 24x7 backup of customer's network operations center.

Businesses can tailor their monitoring services based on service levels, alerting, escalation and reporting, all viewable through the SRM² monitoring console.

Delivery of updates to all remote sites having little or no IT staff, ensuring that a company's network is wholly prepared and capable of repelling virtually all intruders.

Call today to learn more about NetWolves' A Single Source Managed Services Provider.